

Using ZERO For Labs

SCENARIO A

1 Your doctor **sends your lab order directly to a DLO/Quest draw site.**

2 You go to the DLO/Quest site, they draw the blood, test in their lab and send results to your doctor. **Be sure to bring your Member ID card.**

ZERO Covers 100%

 Blood Draw

 Lab Tests

SCENARIO B

1 Your doctor does a swab, blood draw, other laboratory or pathology test. Then **sends the specimen to DLO/Quest.**

2 DLO/Quest runs tests in their lab and sends results to your doctor. **Be sure that your doctor includes your Member ID number on the lab order.**

ZERO Covers

 Lab/Pathology Tests Only

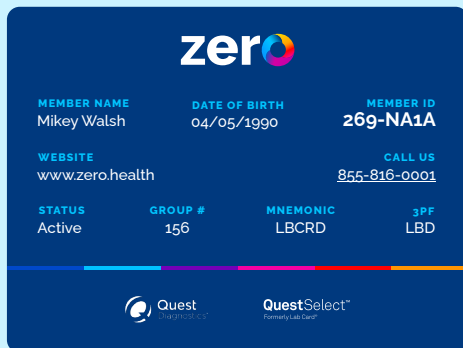
SCENARIO C

1 Your doctor draws blood for lab work, then **sends the sample to any non-DLO/Quest lab.**

2 Tests are run at non-DLO/Quest lab, they send results to your doctor. **Your ZERO benefit does not apply in this situation.**

ZERO Covers

 Nothing Covered By ZERO



You'll Need Your ZERO Member ID For Labs

You can download your Member ID card from the myZERO app, by visiting my.zero.health or scanning the QR code below.



Chat Live
www.zero.health



Give Us A Shout
855-816-0001



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