Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2015 - 12/31/2015

Coverage for: Individual/Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsok.com or by calling 1-800-672-2567.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$1,000 Individual/\$3,000 Family.  Doesn't apply to services that charge a copay, certain preventive care, and prescription drugs.	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> stars over (usually, but not always, January 1 <sup>st</sup> ). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .		
Are there other deductibles for specific services?	Yes. Per occurrence: \$300 out-of-network inpatient admission, \$100 emergency room. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <b>deductible</b> amount before this plan begins to pay for these services.		
Is there an out-of- pocket limit on my expenses?	Yes. In-network: \$3,300 Individual/ \$9,900 Family Out-of-network: \$3,800 Individual/ \$11,400 Family	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, preauthorization penalties, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .		
Does this plan use a network of providers?	Yes. For a list of in-network <b>providers</b> , please call 1-800-672-2567 or see <a href="https://www.bcbsok.com">www.bcbsok.com</a>	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some of all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .		
Do I need a referral to see a specialist?	No.	You can see the <b>specialist</b> you choose without permission from this plan.		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .		

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**OKHEEI High Plan** 

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the allowed amount is \$1,000, you may have to pay the \$500 difference. (This is called balance billing.)

• This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$25 copay/visit	50% coinsurance	One basic hearing screening per year covered for ages 18+ at \$25 copay innetwork or 50% coins. out-of-network
TC	Specialist visit	\$40 copay/visit	50% coinsurance	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$25 copay PCP/ \$40 copay specialist	50% coinsurance	Acupuncture not covered.
or clinic	Preventive care/screening/immunization	No Charge	30% coinsurance	No charge for child immunizations, mammograms, and routine diagnostic medical procedures in- or out-of-network.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	60 allergy test maximum per 24 month period.
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	none
If you need drugs to treat your illness or	Generic drugs	25% coinsurance \$25 min - \$50 max	\$75 copay	102 day supply limit or 300 quantity limit per copay.
condition  More information	Preferred brand drugs	25% coinsurance \$25 min - \$50 max	\$75 copay	
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	50% coinsurance \$50 min - \$100 max	\$125 copay	
available at <a href="https://www.bcbsok.com">www.bcbsok.com</a> .	Specialty drugs	50% coinsurance \$50 min - \$100 max	Not Covered	

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If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	none
	Physician/surgeon fees	20% coinsurance	50% coinsurance	none
If you need immediate medical attention	Emergency room services	20% coinsurance	20% coinsurance	Additional \$100 per occurrence deductible; waived if admitted.
	Emergency medical transportation	20% coinsurance	50% coinsurance	none
	Urgent care	20% coinsurance	50% coinsurance	Copay may apply.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	\$300 out-of-network inpatient admission deductible.
	Physician/surgeon fee	20% coinsurance	50% coinsurance	none
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% coinsurance	50% coinsurance	Outpatient: Preauthorization required for certain services.  Inpatient: \$300 out-of-network inpatient admission deductible. Preauthorization
	Mental/Behavioral health inpatient services	20% coinsurance	50% coinsurance	
	Substance use disorder outpatient services	20% coinsurance	50% coinsurance	
	Substance use disorder inpatient services	20% coinsurance	50% coinsurance	required.
If you are pregnant	Prenatal and postnatal care	20% coinsurance	50% coinsurance	Copay applies to first prenatal visit.
	Delivery and all inpatient services	20% coinsurance	50% coinsurance	\$300 out-of-network inpatient admission deductible.

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If you need help recovering or have other special health needs	Home health care	20% coinsurance	50% coinsurance	100 visit maximum per benefit period. Preauthorization required.	
	Rehabilitation services	20% coinsurance	50% coinsurance	Outpatient: 60 combined visits for physical therapy and muscle manipulations per benefit period.	
	Habilitation services	20% coinsurance	50% coinsurance	Separate 60 visit limits for occupational and speech therapy per benefit period. Inpatient: 30 day maximum per benefit period. Preauthorization required.	
	Skilled nursing care	20% coinsurance	50% coinsurance	Limited to 100 days per benefit period. Preauthorization required.	
	Durable medical equipment	20% coinsurance	50% coinsurance	Medically necessary, rental or purchase at the plan's discretion.	
	Hospice service	20% coinsurance	50% coinsurance	Preauthorization required.	
If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	none	
	Glasses	Not Covered	Not Covered	none	
	Dental check-up	No Charge	No Charge	Subject to \$25 individual benefit period deductible.	

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#### **Excluded Services & Other Covered Services:**

#### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic Surgery
- Dental care (Adult and children)

- Hearing aids (Limited coverage for children)
- Infertility treatment (Diagnosis of infertility covered)
- Long-term care

- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

## Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Most coverage provided outside the United States. See www.bcbsok.com
- Non-emergency care when traveling outside the United States
- Private-duty nursing

#### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-672-2567. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>.

#### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact Blue Cross and Blue Shield of Oklahoma at 1-800-672-2567 or visit <a href="www.bcbsok.com">www.bcbsok.com</a>, or contact U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Additionally, a consumer assistance program can help you file your appeal. Contact the Oklahoma Department of Insurance at 1-800-522-0071 or visit <a href="www.ok.gov/oid/Consumers/Con

Questions: Call 1-800-672-2567 or visit us at www.bcbsok.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-800-672-2567 to request a copy.

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#### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide</u> minimum essential coverage.

#### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This** health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-672-2567.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-672-2567.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-672-2567.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-672-2567.

**Coverage Examples** 

### **OKHEEI High Plan**

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### **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



#### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care vou receive will be different from these. examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,330
- **Patient pays** \$2,210

#### Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

#### Patient pays:

Deductibles	\$1,000
Copays	\$50
Coinsurance	\$1,010
Limits or exclusions	\$150
Total	\$2,210

#### Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,000
- Patient pays \$2,400

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

Deductibles	\$1,000
Copays	\$1,130
Coinsurance	<b>\$</b> 190
Limits or exclusions	\$80
Total	\$2,400

### **OKHEEI High Plan**

**Coverage Examples** 

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### **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
   Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

# What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

# Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

# Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

# Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.